



1. Field of application

These general provisions apply unless otherwise agreed in writing.

2. Conclusion of the contract

Under these conditions, all deliveries and tenders of SFS Group Finland Oy Eesti Filiaal (hereinafter: SFS) are made without exception. Other terms apply only if SFS has agreed in writing to them. This also applies if the customer refers to their business or procurement terms and conditions when approving the SFS offer. If no other deadline has been agreed, SFS offers will be valid for one month from the offer date. If the order deviates from the offer, the offer is not valid.

3. Prices

The price list includes the gross price, which includes the shipping cost from the SFS factory or central warehouse and does not include VAT. The discount will be based on the order size or yearly purchases under special contracts. SFS reserves the right to change unforeseen prices due to changing market conditions, price increases, currency fluctuations, etc. In an after-sales order, the seller is not obliged to sell at the previous order price.

4. Shipping

Unless otherwise agreed, SFS sends the product out of stock (EE) to another country without duty and VAT. Unless otherwise agreed, SFS itself chooses the appropriate delivery method. The risk liability is transferred to the customer when products are loaded into the warehouse/factory. The shipment takes place under the responsibility of the customer. The customer pays shipping costs from the EE sales office.

5. VAT costs

All prices are without VAT. When delivering from the Tallinn (EE) warehouse, the goods are at the Tallinn warehouse price.

6. Delivery time

The delivery date/day is binding on SFS only upon unambiguous written confirmation. Liability for delayed delivery is excluded, unless the SFS has deliberately or through gross negligence agreed on unrealistic delivery deadlines and this has caused a delay. In this case, the liability is limited to the direct damage caused by the delay, provided that the damage was predictable. No loss of profit, loss of production disruption, purchase of missing goods or other indirect damage shall be indemnified. This limitation of liability is valid as long as it complies with the law in force in Estonia. Delivery time refers to the moment of removal of the goods from the factory/warehouse.

7. Partial deliveries

The last part of the delivery must be issued no later than 12 months after the first delivery.

8. Unexpected delivery problems

An unexpected situation, such as force majeure or the like, which is beyond the control of SFS or its suppliers, relieves SFS of part or all of the obligation. In this case, any compensation claim is excluded.

9. Payment Terms

Payment must be made no later than 14 days after the invoice date. For orders under 100,- EUR (without VAT), a small order fee of 5,- EUR will be added. The default interest on late payment is added. A fee will be added to the paper bill, and the packaging will be split according to the SFS price list.

10. Sales Warranty

The seller has the right to ask for the security of the goods delivered until the purchase amount is paid in full, with interest and costs. Acceptance is not considered a payment until it is fully paid.

11. Making a complaint

The customer must review the goods immediately upon receipt. Obvious shortcomings must be reported in writing immediately to SFS, at the latest within 14 days. If the customer fails to do so, the goods will be deemed accepted unless there is a defect that could not be seen at the initial observation. If such a defect becomes evident, it must be reported immediately after the discovery, along with the working methods and tools used. SFS is solely responsible for supplying new, flawless material. Expected direct economic loss shall be compensated to the Client only if the fault is caused by SFS intentionally or due to gross negligence. Indirect damage is not compensated.

12. Specially designed products

For specially made products, the buyer must accept the possibility that the quantity of the ordered goods is up to 15% lower or higher.

13. Design Assistance

In some instances and for certain products, the SFS may assist the purchaser in design and strength calculations after a separate written agreement. The buyer has to check the final project and the strength calculations and is responsible for them. In this case, the SFS may also assist in training or supervising the purchaser.

14. Packaging

Standard packages are used for all deliveries. The price of the packages depends on the type of packaging and can be found in the annex to the SFS price list. Pallets are sold at cost or through the carrier's transmission system. Unless otherwise agreed, SFS itself chooses the appropriate packaging method.

15. Return

The seller must approve the return. The seller only accepts undamaged and complete standard packages. The amount invoiced is minus 30%. The buyer carries the cost of shipping the returned product.

16. Documents

The SFS documents' dimensions, text data and illustrations are not binding. For products made specifically for the customer, it is possible that the SFS product drawing is mandatory.

17. Product Liability

Product liability claims are excluded to the fullest extent consistent with applicable law. However, if third-party claims are submitted to SFS, the buyer must protect SFS against such claims.

18. Printed Copies

Any reprints and copies, as well as extracts, including brochures, SFS rules, etc., are permitted only with the written consent of SFS.

19. Disputes

In the event of a dispute between the buyer and seller, Estonian law applies; in case of failure to reach an agreement, the Estonian Circuit Court shall resolve the civil case.

Signed sales and delivery conditions provide the company:

- 14-day payment terms;
- 2000 € (EUR) purchase credit.

Company information

Company name:
Registry code:
VAT number:
Legal address:
Phone:
E-mail:
PDF invoice e-mail address:

Authorised personnel (Name, personal identification number, e-mail, mobile number)

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I am familiar with the sales and delivery conditions of SFS Group Finland Oy Eesti Filiaal, fully understand their meaning, and comply with them.

Date: Company representative (B-card): Signature:
 Personal identification number:

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