



SFS online service levels

SFS Group Fastening Technology Ltd. operates the following service levels for its products.

Standard lead times in days by product range:

	Hinge technology	Fenestration	Roofing & cladding	Flat roofing	AP rivets
Stocked items	Next day on orders ordered before 3.30	Next day on orders ordered before 3.30	Next day on orders ordered before 3.30	Next day on orders ordered before 3.30	
Non-stocked items	Confirmed when order is confirmed	Confirmed when order is confirmed	Confirmed when order is confirmed	Confirmed when order is confirmed	
Painted items			Up to 5 days from order confirmation		3 days from order confirmation and subject to maximum quantities of 5000 pieces
Configured items			Up to 5 days from order confirmation		